



Dirección
ChileCompra

Implementation of an e-public procurement system



Implementation of an e-public procurement system

About us



136 officials

52% Women
48% Men



Budget:
12.500M USD



16 Regional
centers

37
Average age



Implementation of an e-public procurement system

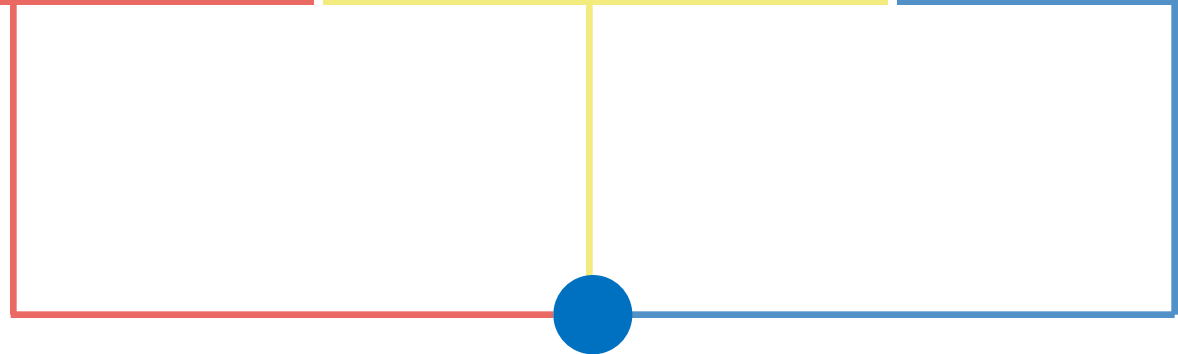
Strategic goals

Improve contracting with the State

Efficiency and competitiveness

Integrity and **Transparency**

Access and inclusion



A woman with curly hair, wearing a white top, is smiling and looking towards the camera. She is in a meeting room with a whiteboard in the background. The image is semi-transparent, serving as a background for the text overlays.

How we did it?

Key actions

Main challenges

A woman with curly hair, wearing a white top, is smiling and looking back over her shoulder. She is in an office environment with a desk, a laptop, and a pen holder visible. The background is slightly blurred, showing office shelves and papers.

How we did it?

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How we did it?

Evolution



RECOGNITIONS



2007
United Nations
Public Service Awards



2009
First national public procurement system accepted by the
Inter-American Development Bank



2014
Technological Innovation in Public Procurement
Inter-American Network on Government Procurement

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How we did it?

Continuous training



28.140 suppliers trained

24.652 civil servants trained

317.235 on line, face to face and phone attentions

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How we did it?

Simple regulatory
framework

- **Constitution** of the Republic
- **Law 19.886/2003:** Government Procurement Law
- **Decree 250 /2004:** Procurement regulation
- **Decisions of the Controller General of the Republic:** administrative jurisprudence
- **ChileCompra elaborates guidelines** and recommends best practices

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How we did it?

E-procurement process



6,000 users operating simultaneously
150,000 active users

A woman with curly hair, wearing a light-colored top, is smiling and looking towards the camera. She is in a meeting or office setting, with another person's hand and arm visible in the foreground. The background is slightly blurred, showing what appears to be a whiteboard or a wall with some papers.

Key actions

1. Procurement procedures
2. Transparency and integrity
3. User focused actions

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Key actions

Procurement procedures

www.mercadopublico.cl

La mayor plataforma de comercio electrónico del país



US\$ 12.229 millones
Valor total de las transacciones por año



15.000
Compradores
123.000
proveedores



33 Convenios Marco
Con **136.000** SKUs



1.1 millón
Ofertas en línea



276.000
Oportunidades de negocio al año



2.363.000
Órdenes de compra

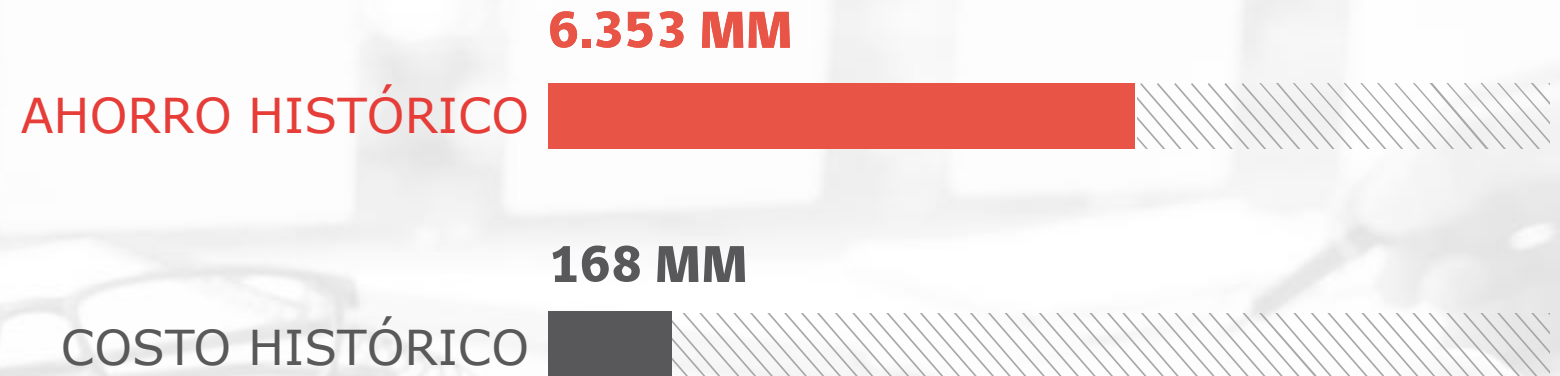
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Key actions

Strategic goals

Efficiency and Competitiveness

Comparison of costs and savings of ChileCompra*



Ahorros 2017: **5,9% US\$ 721 millones**

* In dollars, considering the year 2016. It includes IADB's modernization program. Not included, the expenses of ChileCompra as an institution

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Key actions

Integrity
and transparency

Open Data: on line platform offering information about public procurement processes

Observatorio: it monitors the bidding process and suggests improvement recommendations

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Key actions

Integrity and transparency

Open Data
More and better information for Efficient decision-making



Promoting and developing the use of open data in public procurement

Directive N°27 regarding Open Data and Public Procurement

Exploitation of tools available by communities

Enforcement of the **Open Contracting Data Standard** (OCDS)

Commitment to the OGP's Paris Declaration of 2016

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Key actions

Integrity and transparency

Observatorio ChileCompra



246.312 alerts Issued to public entities

54% efectiveness Of intervention in entities

155 issued to the Comptroller general – State Prosecutor

19.144 regarding integrity

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Key actions

Integrity and transparency

Observatorio ChileCompra



1.883 confidential complaints

Use of technological tools:
Watson

6.305 processes reviewed

Second stage competition:
1.908

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Key actions

Integrity and transparency

Observatorio ChileCompra



- Implementation of tools for detecting dishonest or illegal behaviors
- Oversight of procurement processes
- Recommendations and reports for public institutions to improve their policies and procedures

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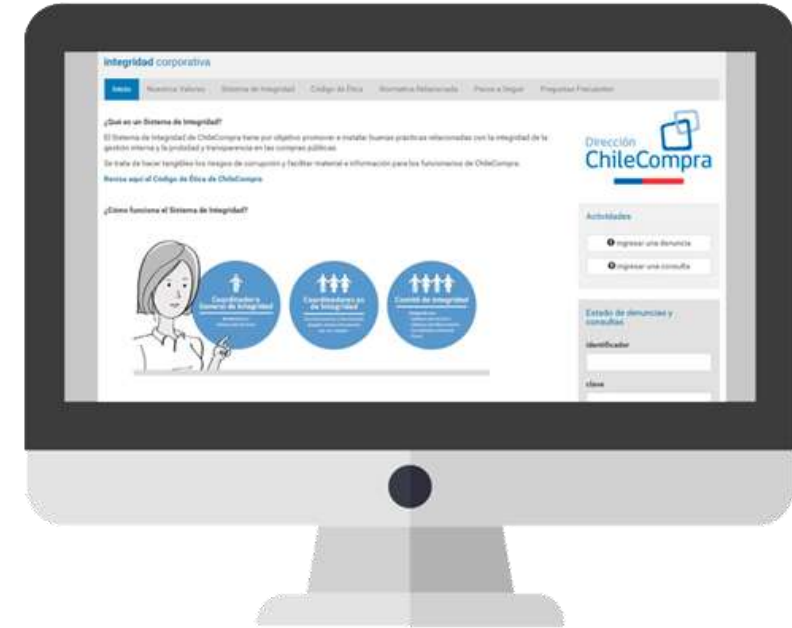
Key actions

Integrity and transparency

Internal measures

In 2016 ChileCompra created an integrity system

- Ethics Code Queries and complaints system
- Internal management structure
- UNDP joint work



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Key actions

Integrity and transparency

Código de Ética en compras públicas para Compradores y Proveedores



Proveedores: Deberes en cada etapa del proceso y conductas esperadas

Compradores: Deberes en cada etapa del proceso y conductas contrarias a la probidad

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Key actions

Actions taken in relation to suppliers' integrity

+ **transparency** in the system www.mercadopublico.cl



Civil Society Board in 2011 about supplier's integrity



Timely Pay program, directed to SMEs



Observatorio: Reporting channel for irregularities in public procurement



Integrity Pact, standing since 2013, rose from 49% to 58% in 3 years



Online **contract management** and **standardized tender documents**



Evaluation criteria: Supplier's **previous contracting behaviour**

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Key actions

User focused actions

- **Timely payment to suppliers:** Active management with government agencies to improve payment times
- **Work groups** with suppliers associations
- **Permanent support** through the Help Desk and 16 regional offices

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Main Challenges

What we yearn for: Strategic planning 2018 - 2024

- Public procurement as a State policy: collaborative purchases to gain efficiency
- Public procurement and modernization of the State: less bureaucracy and digital transformation
- Extend the system to entities and contracts that are currently excluded
- Interoperability between public procurement and financial systems

ChileCompra **promotes Government transparency and efficiency** and improves access and participation of SMEs in public procurement processes



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